

“Peer-to-peer Healthcare” Report: National Telephone Survey Questions

August Health Tracking Survey 2010

Final Revised Topline 8/19/11

Data for August 9 – September 13, 2010

Princeton Survey Research Associates International
for the Pew Research Center’s Internet & American Life Project

Sample: n= 3,001 national adults, age 18 and older, including 1,000 cell phone interviews
Interviewing dates: 08.09.10 – 09.13.10

Margin of error is plus or minus 3 percentage points for results based on Total [n=3,001]
Margin of error is plus or minus 3 percentage points for results based on internet users [n=2,065]
Margin of error is plus or minus 3 percentage points for results based on cell phone users [n=2,485]
Margin of error is plus or minus 3 percentage points for results based on online health seekers [n=1,655]

Q6ab Do you use the internet, at least occasionally? Do you send or receive email, at least occasionally?

CURRENT	
%	74 Yes
	26 No
	* Don’t know
	* Refused

Q17 Are you now living with any of the following health problems or conditions...?

	YES	NO	DON'T KNOW	REFUSED
a. Diabetes or sugar diabetes				
Current	11	89	*	*
b. High blood pressure				
Current	24	75	1	*
c. Asthma, bronchitis, emphysema, or other lung conditions				
Current	12	88	*	*
d. Heart disease, heart failure or heart attack				
Current	6	94	*	*
e. Cancer				
Current	2	97	*	*
f. Any other chronic health problem or condition I haven't already mentioned				
Current	17	82	*	1

Q18 In the last 12 months, have you personally faced a serious medical emergency or crisis?

CURRENT	
%	12 Yes
	88 No
	* Don’t know
	* Refused

Q20 Is there anyone close to you who has a **CHRONIC** medical condition, such as asthma, diabetes, heart disease, high blood pressure, cancer, or another chronic condition?

	CURRENT		DEC 2008 ¹	
%	47	Yes	49	
	53	No	50	
	*	Don't know	*	
	*	Refused	1	

Q21 In the last 12 months, has anyone close to you faced a serious medical emergency or crisis?

	CURRENT	
%	27	Yes
	72	No
	*	Don't know
	*	Refused

Q24 Apart from looking for information online, there are many different activities related to health and medical issues a person might do on the internet. I'm going to read a list of online health-related activities you may or may not have done. Have you...

	YES	NO	DON'T KNOW	REFUSED
d. Gone online to find others who might have health concerns similar to yours				
Current internet users	18	82	0	*

Q30 Thinking about the **LAST** time you had a health issue, did you get information, care or support from... [INSERT; RANDOMIZE]? [IF YES AND INTERNET USER: Did you interact with them **ONLINE** through the internet or email, **OFFLINE** by visiting them in person or talking on the phone, or **BOTH** online and offline?]

	YES, ONLINE	YES, OFFLINE	YES, BOTH	NO, NOT A SOURCE	DON'T KNOW	REFUSED
a. A doctor or other health care professional	1	66	4	29	*	*
b. Friends and family	1	42	12	44	1	*
c. Others who have the same health condition	1	16	4	77	2	*

Q32 Overall, who do you think is more helpful when you need... [INSERT FIRST ITEM] – health professionals like doctors and nurses, OR other sources, such as fellow patients, friends and family? And who is more helpful when you need... [INSERT NEXT ITEM; RANDOMIZE]? READ AS NECESSARY: Professional sources like doctors and nurses, OR other sources, such as fellow patients, friends and family?

	PRO- FESSIONALS	OTHER SOURCES	(VOL.) BOTH EQUALLY	DON'T KNOW	REFUSED
a. An accurate medical diagnosis	91	5	2	2	*
b. Emotional support in dealing with a health issue	30	59	5	4	2
c. Practical advice for coping with day-to-day health situations	43	46	6	3	1
d. Information about alternative treatments	63	24	5	6	1
e. Information about prescription drugs	85	9	3	3	1
f. A quick remedy for an everyday health issue	41	51	4	3	1
g. A recommendation for a doctor or specialist	62	27	6	4	1
h. A recommendation for a hospital or other medical facility	62	27	6	4	1

¹ In December 2008, question wording was "Is there anyone close to you who has a **CHRONIC** medical condition, such as asthma, diabetes, heart disease, high blood pressure, or cancer?"

CARE2 In the past 12 months, have you provided UNPAID care to an adult relative or friend 18 years or older to help them take care of themselves? Unpaid care may include help with personal needs or household chores. It might be managing a person's finances, arranging for outside services, or visiting regularly to see how they are doing. This person need not live with you.

[IF RESPONDENT ASKS DOES GIVING MONEY COUNT:] Aside from giving money, do you provide any other type of unpaid care to help them take care of themselves, such as help with personal needs, household chores, arranging for outside services, or other things?

CURRENT		
%	27	Yes
	72	No
	*	Don't know
	*	Refused

CARE3 Do you provide this type of care to just one adult, or do you care for more than one adult?
Based on those who provide unpaid care to adults [N=790]

CURRENT		
%	66	One adult only
	33	Provide care to multiple adults
	*	Don't know
	*	Refused

CARE4 Is this person a parent of yours, or not?

CARE5 Are any of the adults you care for a parent of yours, or not?
Based on those who provide unpaid care to adults [N=790]

CURRENT		
%	38	Yes, parent
	62	No, not a parent
	*	Don't know
	*	Refused

CARE6 In the past 12 months, have you provided UNPAID care to any CHILD under the age of 18 because of a medical, behavioral, or other condition or disability? This could include care for ongoing medical conditions or serious short-term conditions, emotional or behavioral problems, or developmental problems, including mental retardation.

CURRENT		
%	5	Yes
	94	No
	*	Don't know
	*	Refused